

# GRAND | HYATT®

BAHA MAR

January 27, 2024

RE: Guest Safety Inquiries

The Bahamas is a vibrant country with an exceedingly welcoming community. We are aware and monitoring recent incidents, which occurred far away from Baha Mar. While these incidents are ones we are watching, it should be noted that none have involved any tourists, nor have any occurred on or near any of the Resort properties, including Baha Mar.

Baha Mar has a full-time security and surveillance staff, with several thousand cameras throughout the property. Additionally, the Royal Bahamian Police Force ("RBPF") has a substation staffed 24/7/365 that is located within several hundred metres of Baha Mar. Baha Mar's security team has direct access to the RBPF were any situation to arise that required the intervention of law enforcement. In conclusion, Baha Mar has no reason to believe that the safety of its guests, which are its top priority, are in any way at risk.