

Sponsors



Session Track Icons: **CLE** = Legal **\$** = Revenue **+** = Health Care

Wednesday, November 8

3:00 PM - 6:00 PM	Registration Open <i>Sponsored by: Bayview Solutions</i>	Atlantic Ballroom Foyer
3:00 PM - 4:30 PM	Exhibitor Set-Up	Atlantic Ballroom
5:00 PM - 7:00 PM	Welcome Reception in Expo Hall <i>Sponsored by: Bayview Solutions</i>	Atlantic Ballroom

Thursday, November 9

6:00 AM - 7:00 AM	[Interest Group] Runners Club - Navy Pier Run	Meet in Hotel Lobby
7:45 AM - 4:00 PM	Registration Open <i>Sponsored by: Bayview Solutions</i>	Atlantic Ballroom Foyer
7:45 AM - 8:15 AM	Continental Breakfast in Expo Hall	Atlantic Ballroom
8:15 AM - 9:15 AM	Main Stage: Intrigue and a Little Mystery—The Latest CFPB Insights & More	Atlantic Ballroom
9:15 AM - 10:00 AM	Morning Break in Expo Hall	Atlantic Ballroom
10:00 AM - 11:00 AM	+ Navigating the Credit Reporting Changes in Health Care	Caribbean / Caspian
	\$ A Swan Song — “Crazy” Stuff I’ve Learned That Enhances Agency Revenue	Atlantic Ballroom
	CLE MEMBERS ONLY Navigating Generative AI: Copyright Concerns, Plagiarism Pitfalls & Compliance Management Challenges	Pacific Ballroom
11:10 AM - 12:10 PM	+ Exploring EBO and Early Out: Enhancing Health Care Revenue Management	Caribbean / Caspian
	\$ They Say You Need to Evolve or Dissolve - Where Do I Start?	Atlantic Ballroom
	CLE MEMBERS ONLY How to Launch your client’s Text Message, Email and other Electronic Platforms - Yes you can!!!	Pacific Ballroom
12:10 PM - 1:20 PM	Lunch in Expo Hall	Atlantic Ballroom
1:20 PM - 2:20 PM	+ Working Smarter, Not Harder: Navigating the Potholes to Getting Medical Debt Paid	Caribbean / Caspian
	\$ Achieving Growth in Record Time	Atlantic Ballroom
	CLE MEMBERS ONLY Postcards from the Edge: Reading Consumers’ Messy Missives	Pacific Ballroom
2:20 PM - 3:00 PM	Afternoon Break in Expo Hall	Atlantic Ballroom
3:00 PM - 4:00 PM	+ Expanding Service Lines: Diversifying Health Care Solutions Beyond Collections	Caribbean / Caspian
	\$ Old vs. New - May the Best Tech Win	Atlantic Ballroom
	CLE MEMBERS ONLY It’s in the Contract: Compelling Arbitration in the Collections Context	Pacific Ballroom
4:00 PM - 5:00 PM	Exhibitor Tear-Down	Atlantic Ballroom
9:00 PM - 10:00 PM	[Add-On] ACPAC Nightcap <i>(Tickets Required)</i>	Firelake Grill House, Upper Level

Friday, November 10

6:00 AM - 7:00 AM	[Interest Group] Runners Club - Navy Pier Run	Meet in Hotel Lobby
8:00 AM - 10:00 AM	Registration Open <i>Sponsored by: Bayview Solutions</i>	Atlantic Ballroom Foyer
8:00 AM - 8:30 AM	Continental Breakfast	Atlantic Ballroom Foyer
8:30 AM - 9:30 AM	\$ Stay Ahead in the Digital Age: The Changing Face of Cybersecurity in Accounts Receivable Management	Atlantic Ballroom
	\$ Adapting to AI Technology Today to Prepare for the Future in the Collection Industry	Pacific Ballroom
	CLE MEMBERS ONLY Dark Patterns, Pixels, Beacons, & More: UDAAP, Litigation Risks, & Prevention Strategies	Caribbean / Caspian
9:40 AM - 10:40 AM	\$ Collections & Customer Service- Equal Partners for Success	Atlantic Ballroom
	\$ Unveiling Profit-Boosting Strategies Using Insights From the World of Mergers and Acquisitions	Pacific Ballroom
	CLE MEMBERS ONLY Top Ethics Issues of 2023	Caribbean / Caspian
10:50 AM - 11:50 AM	\$ Old Dog, New Tricks: How to Optimize your Revenue Operations by Maximizing your Revenue Potential	Atlantic Ballroom
	CLE MEMBERS ONLY The Intersection of Technology and Law: The Legal Landscape in an Ever-Evolving Technological World	Caribbean / Caspian

Event Mobile App

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Exhibitor List

Exhibitor	Table Number
ACA Central.....	13
Applied Innovation Inc.....	20
CompuMail, Inc.....	5
ezPay365.....	12
Finvi	17
Intelligent Contacts.....	21
InterProse.....	14
Matrix Imaging Solutions.....	1
Number Sentry.....	25

Exhibitor	Table Number
Payment Savvy, LLC.....	4
Renkim Corporation.....	24
RNN Group, Inc.....	6
Skit.ai.....	7
Solutions by Text	22
TCN, Inc.	19
TEC Services Group, Inc.....	18
Uniphore	15
WebRecon LLC.....	23