



Serving the Public, Private and Non-Profit Sectors

The Ohio Receivables Management Association promotes lawful consumer debt collection for creditors and government. We serve members by providing education and training; promoting ethical professional conduct; and acting as a voice in business, legal, regulatory and legislative matters. Our members provide services to the following industries:

- Financial Services
- Banks / Credit Unions
- Colleges/Universities
- Government
- Healthcare / Medical
- Hospitals
- Telecommunications
- Utilities
- Professional Services
- Retail
- Non-Profit Organizations
- Small Business

Vital to America and Ohio's Economies

Economic Impact of Third-Party Debt Collection

	US 2013	US 2010	OH 2013	OH 2010
Returning Assets				
• Gross Revenue	\$55.2 B	\$55 B	\$2.6 B	\$2.6 B
Providing Jobs				
• Direct Jobs	136,110	148,272	6,183	6,854
• Total Jobs	231,241	302,000	10,296	14,299
Making Payroll				
• Direct Payroll	\$6.4 B	\$5 B	\$305 M	\$232 M
• Total Payroll	\$12.4 B	\$10.1 B	\$554 M	\$483 M
Paying Taxes				
• Direct State / Local	\$687 M	\$509 M	\$31.9 M	\$25.6 M
• Total State / Local	\$1.3 B	\$1 B	\$55.2 M	\$52.2 M
• Direct Federal	\$724 M	\$495 M	\$34.2 M	\$23.1 M
• Total Federal	\$1.3 B	\$970 M	\$59.1 M	\$46.5 M
Philanthropy				
• Ind. Volunteer Hours	1.9 M	–	90,600	–
• Co. Volunteer Hours	571,600	652,300	26,900	25,200
• Giving	\$130.5 M	\$85.2 M	\$6.1 M	\$2.2 M

Source: Ernst & Young, 2014 – www.acainternational.org/impact

Source: Ernst & Young, 2011