



ARIZONA

COLLECTORS ASSOCIATION

Serving the Public, Private and Non-Profit Sectors

The Arizona Collectors Association promotes lawful consumer debt collection for creditors and government. We serve members by providing education and training; promoting ethical professional conduct; and acting as a voice in business, legal, regulatory and legislative matters. ACA provides services to the following industries:

- Financial Services
 - Banks / Credit Unions
 - Colleges/Universities
 - Government
- Healthcare / Medical
 - Hospitals
 - Telecommunications
 - Utilities
- Professional Services
 - Retail
 - Non-Profit Organizations
 - Small Business

Vital to America and Arizona's Economies

Economic Impact of Third-Party Debt Collection

	US 2013	US 2010	AZ 2013	AZ 2010
Returning Assets				
• Gross Revenue	\$55.2 B	\$55 B	\$2 B	\$2.3 B
Providing Jobs				
• Direct Jobs	136,110	148,272	4,869	6,036
• Total Jobs	231,241	302,000	7,958	11,882
Making Payroll				
• Direct Payroll	\$6.4 B	\$5 B	\$186 M	\$179 M
• Total Payroll	\$12.4 B	\$10.1 B	\$349 M	\$352 M
Paying Taxes				
• Direct State / Local	\$687 M	\$509 M	\$19.4 M	\$16.3 M
• Total State / Local	\$1.3 B	\$1 B	\$35 M	\$31.4 M
• Direct Federal	\$724 M	\$495 M	\$22.4 M	\$18.5 M
• Total Federal	\$1.3 B	\$970 M	\$38.7 M	\$34.6 M
Philanthropy				
• Ind. Volunteer Hours	1.9 M	–	70,700	–
• Co. Volunteer Hours	571,600	652,300	21,000	37,000
• Giving	\$130.5 M	\$85.2 M	\$4.8 M	\$5.7 M

Source: Ernst & Young, 2014 – www.acainternational.org/impact

Source: Ernst & Young, 2011